**FAO-WFP –IFAD-ICCROM Changes its Claims Processor for Medical Claims**

**Following a recent tender process for Medical Insurance and Claims Processing for staff and retirees of the four Rome based Agencies, which was overseen by the Joint Advisory Committee on Medical Coverage ( JAC/MC), new arrangements are to be put in place as of 1 January 2015. Whilst the insurer of the plans remains ALLIANZ, claims processing will, as of January 2015, be undertaken by ALLIANZ’S own claims processor, ALLIANZ WORLDWIDE CARE, instead of Vanbreda international.**

**Coverage under the new plan will remain as at present but there will be changes in the forms to be used in submitting claims. New medical identity cards will also be issued. It is expected that the direct billing arrangements that were in place under Vanbreda International will be continued in most cases with Allianz Worldwide Care.**

**The FFOA will be involved in monitoring the transition arrangements and will keep all members duly informed of any developments and any new procedures that may be introduced. Until the end of December 2014, the current arrangements with Vanbreda International will remain in place and all claims etc. should continue to be sent to Vanbreda International.**

**FFOA will ensure that all after service BMIP/MMBP participants receive a copy of the new administrative circular from the former employing organization as soon as it is issued.**

**Alan Prien**

**President**